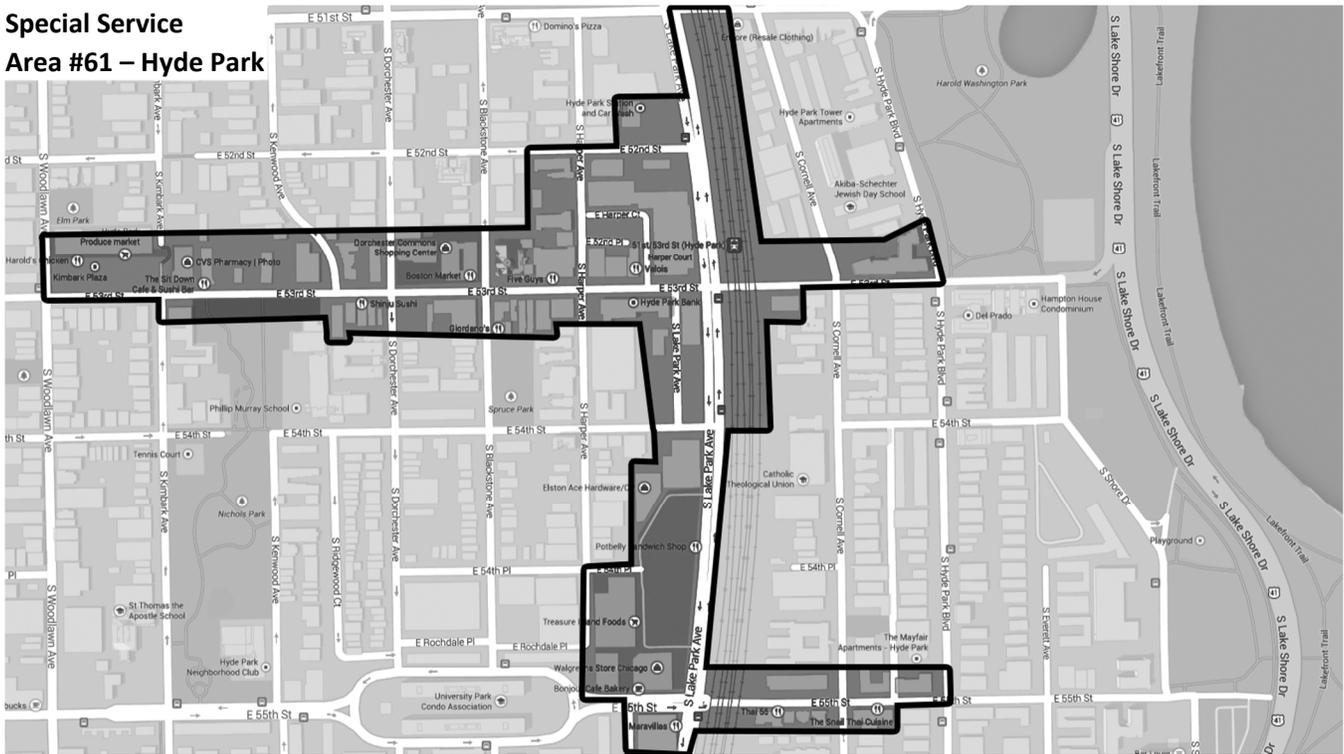


Special Service Area #61 – Hyde Park



Please Take the Survey: Would You Ride a Free Trolley on 53rd-Lake Park-55th Streets?

The newly formed Special Service Area (SSA) #61 Hyde Park covers 53rd Street from Woodlawn to Hyde Park Blvd., south on Lake Park, and under the viaduct to 55th and Hyde Park (red areas on map, above). The members of the SSA Commission are exploring the usefulness, costs, and viability of a free trolley that would run back and forth along this route (paid for by the SSA), with the goal of enhancing transportation to support our local businesses. To help the Commission make an informed decision, we are seeking community input on some basic questions. We would appreciate your participation by completing the survey. (Don't forget to click "submit" when you're finished!)



Executive Summary

How likely are you to ride a free trolley through the business district of Hyde Park?

Absolutely likely (61%)/Very likely (21%)/Somewhat likely (9%) 91%

Most likely destination

53rd Street 87%

Frequency of use

Several times per week/Almost every day/
Several times per day..... 55%

Day of the week

Friday..... 75%
Saturday 70%

Time of day

Afternoon (12-6) 72%
Evening (6-10) 67%

Wait time

5 to 15 minutes 65%
Under 5 minutes 22%

Reason for use

Run errands..... 80%
Restaurants 77%

Zip codes

60615 58%
60637 35%

Age

Under 30 41%
30 to 50 30%
Over 50..... 29%

Pros:

—This is exactly what Hyde Park needs to connect residents and visitors to stores and public transportation. It would increase foot traffic even in the evenings and create vibrancy which could be a great deterrent to crime. It would also encourage visitors to explore the retail corridors in Hyde Park thus creating more profit for the businesses. This would be an amazing step forward for Hyde Park to come alive in the 21st century.

Cons:

—I think a trolley is a foolish idea. It would add to congestion. Keep attracting new stores and restaurants, provide limited but reasonable parking, and encourage pedestrians and bikers.
—I worry that a trolley will in fact make traffic congestion on 53rd St. worse by making frequent stops and blocking traffic. Also, I would be opposed to a trolley if it meant reducing the number of parking spaces on 53rd St.

Question Summaries

Survey Status		Respondent Statistics		Points Summary
Status:	Closed	Total Responses:	735	No Points Questions used in this survey.
Deploy Date:	07/30/2014	Completes:	735	
Closed Date:	09/11/2014	Partials:	0	

1. How likely are you to ride a free trolley through the business district of Hyde Park? (Please select one)

	Responses	Percent
Absolutely likely:	451	61.36%
Very likely:	156	21.22%
Somewhat likely:	65	8.84%
Not likely:	59	8.03%
Don't know:	4	0.54%
Total Responded to this question:		735 100%
Total who skipped this question:		0 0%
Total:		735 100%

2. What would be your most likely destination(s) if you rode a free trolley in the Hyde Park Business District? (Select as many as apply)

	Responses	Percent
53rd Street (between Woodlawn and Hyde Park Blvd.):	635	86.63%
Lake Park (between 53rd Street and 55th Street):	360	49.11%
55th Street (between Harper and Hyde Park Blvd.):	376	51.3%
I would not use the trolley:	43	5.87%
Total Responded to this question:		733 99.73%
Total who skipped this question:		2 0.27%
Total:		735 100%

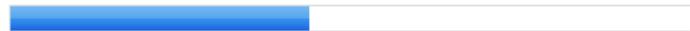
3. If a free trolley ran in Hyde Park's business district, how often do you think you would use it? (Please select one)

	Responses	Percent
Once or twice per month:	74	10.12%
Once a week:	159	21.75%
Several times per week:	294	40.22%
Almost every day:	70	9.58%
Several times per day:	36	4.92%
I don't know/it would vary:	61	8.34%
I would not use the trolley:	37	5.06%
Total Responded to this question:		731 99.46%
Total who skipped this question:		4 0.54%
Total:		735 100%

4. What days of the week would you be most likely to use a free trolley? (Select as many as apply)

	Responses	Percent
Monday: 	377	52.8%
Tuesday: 	361	50.56%
Wednesday: 	394	55.18%
Thursday: 	403	56.44%
Friday: 	536	75.07%
Saturday: 	502	70.31%
Sunday: 	417	58.4%
I would not use the trolley: 	44	6.16%
Total Responded to this question:	714	97.14%
Total who skipped this question:	21	2.86%
Total:	735	100%

5. What times of day do you think you would be most likely to use the trolley? (Select as many as apply)

	Responses	Percent
Morning (8:00-12:00): 	319	44.18%
Afternoon (12:00-6:00): 	522	72.3%
Evening (6:00-10:00): 	483	66.9%
I would not use the trolley: 	40	5.54%
Total Responded to this question:	722	98.23%
Total who skipped this question:	13	1.77%
Total:	735	100%

6. How long would you be willing to wait to catch a free trolley? (Please select one)

	Responses	Percent
Under 5 minutes: 	163	22.36%
5 to 15 minutes: 	470	64.47%
15 to 20 minutes: 	56	7.68%
20 to 30 minutes: 	2	0.27%
Up to an hour: 	3	0.41%
I would not use a trolley: 	35	4.8%
Total Responded to this question:	729	99.18%
Total who skipped this question:	6	0.82%
Total:	735	100%



Response Comments

- 1 Maybe I would park my car somewhere and then use the trolley to get other places in the zone. I live near 48th and greenwood so it is hard to see how much good it will do me.
- 2 To get children to parks too far to walk to
- 3 numerous medical appointments and banking. Parking is impossible and expensive so I avoid 53rd st when it is not mandatory and dine on other streets.
- 4 To attend meetings at locations which are a far walk from where I live
- 5 Go to church, doctor, dentist, library, hair salon, visit family and elderly neighborhood friends,
- 6 Go to church, doctor, dentist, library, hair salon, visit family and elderly neighborhood friends,
- 7 would like it to go to farmers market in the summer
- 8 go to the doctor.
- 9 During the day during good weather I would likely ride my bike. The trolley would be useful in the evening. Can't say what day of the week because my trips would likely be on impulse.
- 10 Coming to and from friends' houses in the evening
- 11 Trolley is a good idea
- 12 Visiting friends that live off-campus (university student)
- 13 Good idea for some people, not for me though.
- 14 I might use this service if I were doing something regular where a bike, car or foot travel would not be better.
- 15 To get from Lake Park to the Kimbark Plaza shopping plaza and businesses on 53rd St. near there
- 16 To be safe very late at night. To be warm in very coldest months of winter when I couldn't walk or ride my bike.
- 17 As a convenience to get from one end to the other
- 18 To get to the Lake Shore Drive walking area- maybe even go to more community events at Nichols park.
- 19 Coffee shops, shopping
- 20 Go to a friend's house. Pick up child from school to bring to activities.
- 21 To play in parks
- 22 go to the North part of Nichols Park for concerts & greenspace get to west part of 53rd st. not otherwise served by CTA

- 23 To take my grandchildren to the park.
- 24 My kids would like riding a trolley just for fun
- 25 This seems like it would be counter productive. 53rd street has become a nightmare of traffic and idiot drivers. The people who designed the area failed to recognize how it negatively impact those who actually live here. Driving down 53rd street is now the main motivation to stay away from the area. If the trolley was magically suspended above traffic and had absolutely zero potential to clog the area up even more, than MAYBE I would support it. I can only see it making the situation worse.
- 26 to get to my friends/boyfriend's apartments
- 27 Visit friends.
- 28 To travel with kids through the neighborhood

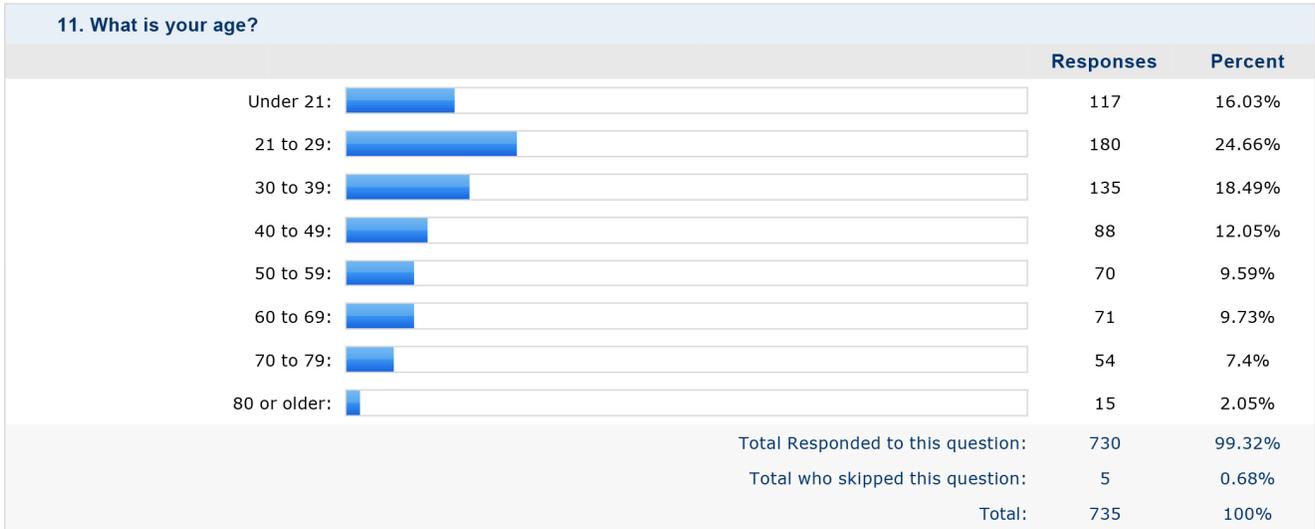
8. Would you need assistance to board or exit a free trolley (because of wheelchair, crutches, cane, baby carriage, etc.)? (Please select one)			
		Responses	Percent
Yes:		26	3.59%
No:		698	96.41%
Total Responded to this question:		724	98.5%
Total who skipped this question:		11	1.5%
Total:		735	100%

9. Please offer any suggestions or comments you might have about a free trolley service for Hyde Park's 53rd-Lake Park-55th Street business district. If you would not ride a free trolley, please explain why.			
		Responses	Percent
Responses:		259	100%
Total Responded to this question:		259	35.24%
Total who skipped this question:		476	64.76%
Total:		735	100%

Detailed responses at the end of the report

10. Please identify your zip code.			
		Responses	Percent
60615:		425	58.38%
60637:		257	35.3%
60653:		15	2.06%
60649:		4	0.55%
If other, please specify:		27	3.71%
Total Responded to this question:		728	99.05%
Total who skipped this question:		7	0.95%
Total:		735	100%

06811	1	60615	3	60643	1
46324	1	60616	3	60647	2
60302	1	60619	3	60653	1
60438	1	60628	1	60654	1
60605	2	60632	1	60657	1
60614	1	60640	2	60661	1



Detailed Responses to Question 9:

Please offer any suggestions or comments you might have about a free trolley service for Hyde Park's 53rd-Lake Park-55th Street business district. If you would not ride a free trolley, please explain why.

Response	Comments
1	Do it!
2	The Trolley system won't work until the light at Old Lake Park is eliminated and the issue of delivery trucks on 53rd street is fixed.
3	I live near 48th and greenwood so it is hard to see how much good it will do me.
4	It WILL NOT reduce congestion. It will NOT be effective, especially for senior citizens in the winter months when it is very cold. Increasing congestion on 53rd St. and the thinking a trolley will reduce it is wishful thinking at it's most foolish. It will isolate disabled people and older people, hurt the small businesses on 53rd, and will not be a solution in any way, beyond excluding many people from accessing goods and services they need. Why do you people want to make this like Old Town (as stated by Will Burns) or some other tony North Side neighborhood (clearly the U of C;s intention)? Stop plying games with this neighborhood and start engaging in intelligent, inclusive development.
5	I would not be able to walk to the trolley and if I had groceries the whole thing will become time consuming, cumbersome and unnecessarily unpleasant. I will shop and bank out of the neighborhood where there is parking at my destination.
6	The general rule for me waiting for a free bus/trolley is that it's got to come quicker than it would take me to walk wherever I need to go.
7	I would even pay to offset costs for people who can't afford.
8	A set schedule, such as the U of C white buses have, would be very helpful to cut down the waiting time issue.
9	Unless there's a network of trolleys that make transportation reliable and dependable I would not use it. It's more efficient for you to subsidize CTA busing on certain routes.
10	Depends partly on how long it takes to make a circuit--if under 20 minutes, it would not need a schedule, espec. if there are time stretches when there will be a number of riders so it would run continuously. Note that if it has to "sit" at ends of runs, it will need a schedule. Also, a good route to serve the whole SSA without long stretches outside it or making people ride extra "barren" distances going one-way (like the UC does) would be tricky.
11	I bike and walk everywhere. Perhaps I might have jumped on the trolley when my children were little -- if it was raining or or very hot -- so it should be easy to get a stroller on. Couldn't we just do something like partner with U of C with their shuttle buses so that community folks could ride?
12	The trolley would not be useful for many errands because I frequently purchase more items at Hyde Park Produce or Ace Hardware than I can carrying the distance not covered by the trolley route. For small

- purchase we typically walk but Kimbark Plaza is pushing the walking distance for errands. We would have a several block walk to reach a trolley stop. better would have bus which runs down Hyde Park Blvd, 55th, 51st & Woodlawn which also services 53rd street. We would take the 172 to Court Theater but there is no service after the performance, the same for the Logan Center, the Ol...
- 13 It seems like it would be useful in only a handful of situations; if someone is physically impaired or if someone happens to be traveling from 53rd and Woodlawn down to 55th and Everett -- in almost any other case, unless the wait for the trolley is under 5-10 minutes, it would be faster to walk to a location. The area just seems far too small for it to be useful.
- 14 I think this is a great idea.
- 15 A free trolley would be helpful for folks who are uncomfortable paying for parking; for folks who prefer to walk but have young children with them; for seniors who may tire after a lengthy walk. Great idea!!
- 16 Who is paying for this free bus?
- 17 If it takes less time to walk there, I'm not waiting for it.
- 18 Hyde Park is not so large as to require additional transport within the neighborhood for the able-bodied. There are better uses for money such as pothole repairs, new street lighting, etc. A trolley will just get stuck in traffic and, to be frank, looks hokey, like something a failing, unvibrant community would need. Hyde Park is vibrant enough not to need such a "gimmick" at the moment.
- 19 Excellent idea!
- 20 Hyde Park does not have a critical mass of gross leasable area to justify a trolley service. The only factor that supports its service is likely the University of Chicago and movement of its staff, students and visitors between 53rd Street (Harper Court, Hyatt Place) and the University. This is already serviced by their shuttle. As such, I do not feel that there is adequate demand for the comparatively small amount of retail space Hyde Park has over other areas where the trolley service is helpful. Lastly, the cost of the trolley is significant and those dollars could be used more wisely.
- 21 This trolley goes nowhere anyone actually wants to go. If the route were larger, it might help people get places that they want to go.
- 22 extend the trolley to ellis.
- 23 maybe have it on certain days go deeper in alternating neighborhoods so people could carry groceries or items.... see how to link w/ uc bus operations. see how to link w/ campus concerts--going and leaving.
- 24 The area that the trolley covers is easily walkable. In addition, a trolley doesn't match the more modern feel of 53rd street and would look out of place. It would likely not have many (or any) passengers on most trips since the route is so short, and would add to congestion along 53rd street. Precious tax dollars could be used much more wisely.
- 25 This is fantastic for our residents to have access to our business corridors! I would also recommend identifiable trolley stop locations on both streets. Driving and parking are serious issues.
- 26 I would not ride the trolley as I am reasonably fit and need more exercise not less. It is a good idea for those that need it or would use it.
- 27 Worry: yet more traffic congestion
- 28 while i like the idea of public transport, unless we are going to ban cars from 53rd st a trolley will increase congestion on an already crowded street. there is a reason city buses don't run down every street but just the main arteries.
- 29 Suggest you see if UChgo will cough up data re its night service from dorms to 53rd for entertainment/restaurants/movie.
- 30 This is a waste of tax-payer money. Re-open mental health clinics and schools and then we can talk.
- 31 At first, I thought, how lazy do you have to be to get on a trolley to walk around Hyde Park? After further consideration, it makes sense. The CTA buses that are free to U of C staff & students have limited hours. There will be an option for people who would rather take public transportation than drive down to Hyde Park from other areas of the city. Less cars in the area is better for residents.
- 32 A better routing would be 53rd from Wdlwn to Cornell to 55th to Wdlwn to 53rd -- more commercial shops would joined, more people served.
- 33 I am 87 years old and do not go to 53rd st because of transportation difficulties. I will go much more often if there is a trolley. To HP Bank and MDs in that bldg. I will patronize eateries there too if access is better. I live at 55th and Shore Dr A great idea, hope it works out. [name/address redacted]
- 34 Better to include 55th an 57th from at least Woodlawn to Lake.
- 35 GREAT IDEA! THANKS!
- 36 I live in the neighborhood (57th Street) and walk where I need to go.
- 37 List of businesses in trolley district should be provided to Hyde Parkers via flyers, emails, etc.
- 38 I think it'd be imperative to have a reliable schedule, so folks could count on it as a timely mode of transportation.

- 39 I would only use the trolley when going with friends to a restaurant or movie in an area where parking is difficult. When by myself I use my bicycle.
- 40 I think a free trolley service is just what Hyde Park needs. It would be very convenient to get to business further down 53rd St and is something that is truly needed for the area.
- 41 I think the Trolley should have an announced schedule so that people would not have to wait too long at a stop. Because I live near 55th street in East Hyde Park, I would not use the trolley for those restaurants and stores on 55th street, but I would definitely like to get on the trolley on 55th and Hyde park to go to 53rd street
- 42 Free maps available for tourists and riders from other parts of the city to know where commercial establishments are located. I would continue to walk most place most of the time, I would ride an available trolley deon time to time. Also, let's reduce the use of cars on the road.
- 43 Keep in mind the future businesses by Hyde Park Blvd & Lake Park, once Whole Foods opens.
- 44 Add to transloc or another notification system so people can plan schedules accordingly to when shuttle arrives
- 45 Integration with the TransLoc system used by the CTA and UChicago shuttles would be key; with it, this would be a useful and popular option
- 46 I checked yes on need assistance because I would need the trolley to kneel like the CTA does.....no high step to enter/exit.
- 47 Very important to have places to sit while waiting for the trolley, and to have it easy to enter/mount/get off. Right now my mobility is relatively good, but I recall the times of joint pain and replacements, and this is very important for an elder-friendly community.
- 48 I drive or walk. Need car to take packages to UPS or Office Depot, take home food purchases from Treasure Island or Hyde Park Produce. If I'm browsing Freehling's or Ragin Cajun, I might park on 53rd or a side street.
- 49 I would use it more often in cold weather than in the summer.
- 50 I think that a trolley that services business hours and then extended weekend times would be great...but it would be especially fantastic if there were free/reduced parking for the trolley.
- 51 I would not ride it very much because I prefer to walk as long as I can. I'm confident I could find it useful in a pinch -- of time or stuff to tote! [name redacted]
- 52 I don't think a trolley - free or otherwise - that was confined to the business district would be very useful. I see a free trolley serving the business district as a destination. The people riding the trolley would have to come from somewhere - either a central parking lot or their residences. In my case, I live on the projected route, so it would be useful. But what is really needed is neighborhood transportation to encourage residents to shop locally. Perhaps a trolley could be coordinated with a redesigned U of C transportation system that was considerate of the neighborhood.
- 53 I usually take my car everywhere. I go one place, then I go on to my next destination. I have things pretty well worked out. However, traffice may become impossible one of these days and I might go to a trolley.
- 54 Walking between Lake Park and Woodlawn, even if I have the time and energy, can be unpleasant with all the beggars and people who loiter along 53rd St. Being able to take a trolley would mean avoiding walking that gauntlet.
- 55 I think a trolley could be helpful on Lake Park Ave, and 51st, 55th and 57th streets, but I worry that another large vehicle stopping regularly along 53rd St. would add to already bad congestion. I also think the trolley would need to compliment, not overlap with, the free UofC shuttle to attract the university crowd and capture larger ridership numbers. I think that the routes would either need very frequent trolleys (every 5-10 min) or a tracker app for phones, like CTA busses have so that users could anticipate arrivals. I personally would only use the trolley very very late at night for safety (11:30pm-3 am) or in the coldest times of winter (Dec - March) when walking or riding my bike to run errands and go to restaurants would be too hard. I do not think I'd use the trolley at other times.
- 56 Should stop at every corner, and have racks for bicycles similar to CTA buses.
- 57 Unless the trolley were the only vehicle allowed on the street, I don't see how it would be more convenient than driving or walking. Due to the frequent stops, it might make walking more convenient, with all of the stop signs on 53rd street. Add the lights and bike lanes on 55th street, along with delivery vehicles along both routes, and what you have is a recipe for gridlock.
- 58 I would only use a trolley if I didn't have to wait. I enjoy walking and usually have the time to walk from 55th to 53rd street. I would be more likely to use it if there was an app I could track so I would know to time the exit from my apartment.
- 59 extending the trolley along 55th to Woodlawn would connect 53rd better to the UChicago campus and the businesses (Woodlawn Tap, Nile, Bergstein's, Parker's Pets) on the 55th corridor
- 60 The trolley should ride through the shopping center parking lot before heading to/from 55th street

- 61 Please let it extend down as far as Drexel- There are people and shops there too that would benefit from a shuttle down there (Valley of Jordon, the Skate shop, the import Store) I live on Drexel and the Harper square is Very difficult to get to because the 15 is kinda unreliable.
- 62 Great idea!
- 63 We would need one or two orthodox south runs. How about a square from 57th and Woodlawn to 53rd and lake park
- 64 I would like to have the free trolley make a loop between 53rd st shops and 56th street restaurants and Kinkos.
- 65 The business district is not a huge draw but free transportation in and around Hyde Park is. Why not have the trolley extend down Woodlawn to the coffee shop & stores and newer university growth at 63rd?
- 66 Please consider the business district along 55th east of the Metra tracks, to keep all areas vibrant.
- 67 If frequent and reliable, a trolley might occasionally be useful. I would prefer funds be directed towards more bike racks in the business district (branded ones are nice!), on-street bike parking corrals, and parklets and People Spots, all of which would enhance the pedestrian experience on 53rd. Anything to help Lake Park, which feels like a speedway, would be great.
- 68 I am ideally situated to use this trolley. I live at 56th & Hyde Park Blvd, so that this trolley would connect me directly from home to businesses along 53rd. Even so, this trolley is over such a short distance and would be slowed enough in traffic to be only slightly more useful than walking, and as a backup to cycling. The UChicaGO Central shuttle has a similar benefit to me as a 53rd St. shuttle would. I work on 56th and Ellis and have choral practice Monday night in the Quad. I've never taken the shuttle from work, because detouring 1/8th of a mile to catch the bus negated its benefits over walking, at any time of year. I have on occasion (maybe 10% of the time) taken the shuttle from chorus, if my wife was getting very tired. I wouldn't take this shuttle if its frequency was worse than every 10 minutes, or if it didn't go directly to my home. Given that both conditions are likely to be satisfied, I would take it on occasion, where I didn't have my bicycle with me, and if I was traveling with visitors. I would consider continuing the shuttle through to terminate at 53rd and Cottage Grove. That would allow connections to potential customers on the Cottage Grove bus, and increase the usefulness of the service to people living west of Woodlawn going to businesses along 55th or Lake Park.
- 69 This is an excellent idea!
- 70 This is a fantastic idea!
- 71 It has to connect to CTA rail or its intra-Hyde Park use would make the service too limited. The route should start at 53rd/Hyde Park Blvd (connections to other CTA buses), go west to 53rd/Woodlawn, cut down Woodlawn to 55th, then take head west through Washington Park to Garfield Green Line. It could even serve U of C students then as the walk to 53rd is a bit far from campus. While that does extend the length of the line, its relatively short distance means it still would only need two or three operating buses to maintain headways of around 10 minutes. High frequency will be crucial for people to depend on the service and thanks to the short distance, not many buses are required to do that. I'm assuming this proposal is for a free trolley; if expenses are high I'd recommend just making this a normal CTA bus route. The city probably can't pay for this and it shouldn't have to. Most people will still pay for the service and it will go a long way towards the route's operating deficit.
- 72 This would be awesome!! So many people would use this, and it really would be better for the businesses in the area, making it so much easier to access them.
- 73 The free trolley service should run through out Hyde Park. 53rd st, 55th st & Lake Park not just on one street.
- 74 should not cause lots of traffic delays (or alternate routes out of Hyde Park should be cleared).
- 75 N/A
- 76 Please Please Please do this. 53rd St. is a nightmare to try to park on, can't get anyone outside of Hyde Park to meet me there because of the hassle. The trolley could be a pickup spot for vouchers (10% off) or 10-ride (buy 10/get 1 free) cards for local businesses which would increase traffic for both! All shops could participate in the 10-ride with the voucher amount being underwritten by HP Chamber which would clearly show usage patterns & feasibility. Just do a pilot study & see how it goes! Thanks for thinking of this badly-needed solution!
- 77 It would be great if the trolley looped as far north as 56th and Hyde Park Blvd (near Museum campus). Tons of folks are at the bus stop for the Museum headed downtown and some have asked me if there is a restaurant in the area where they could grab a bit to eat. Taking a trolley to either 55th or 53rd would give them options. Also, I would not mind paying say, a dollar for this service (would be similar to the shuttle service from Union and Ogilvie to Navy Pier.
- 78 A trolley would allow me to access local businesses without having to look for parking or double park to use the bank atm or the ups store.
- 79 I mostly walk, but the increased traffic along 53rd is getting way out of control. I would support my tax dollars going towards a trolley even if I never use it myself if it would reduce the number of cars along 53rd. This means that I don't believe it would be practical unless there was a free or inexpensive place

- for non-Hyde Parkers to park before getting on the trolley; otherwise, it would just be a waste.
- 80 I'd think the amount of time a person would be willing to wait would depend on whether or not there was a way to tell how soon a trolley would arrive.
- 81 As there are other public transit options, the free trolley would have to be frequent and quick for most people to choose it.
- 82 Speed would be key to the success of the trolley! it would be a great service, particularly down 53rd street since we currently only have the 53rd street express which has limited hours of operation. but unless the trolley ran somewhat as often as the 171/172 CTA buses, it would not be a very appealing option to most students.
- 83 This is a great idea. Please do this!
- 84 no alcohol on trolley. we don't need this great idea to be tainted by booze/vomit/blacked out irresponsible people.
- 85 Connect to UChicago campus
- 86 I think a trolley is a really good idea, and the proposed routes are just what I need!
- 87 I would make even more frequent use of the trolley if it connected with the University campus.
- 88 Please do it!
- 89 Stops at Kimbark and 53rd and Harper and 53rd are absolutely necessary to better connect the eastern and western parts of Hyde Park better.
- 90 Trollies are silly and outdated. People already have cars, bikes, and buses. This is unnecessary. Figure out ways to encourage more biking instead
- 91 This seems like it would be counter productive. 53rd street has become a nightmare of traffic and idiot drivers. The people who designed the area failed to recognize how it negatively impact those who actually live here. Driving down 53rd street is now the main motivation to stay away from the area. If the trolley was magically suspended above traffic and had absolutely zero potential to clog the area up even more, than MAYBE I would support it. I can only see it making the situation worse.
- 92 I recommend that the trolley has a stop at 51st and Lake. There are many large apartment buildings in that area that would benefit greatly form this. Secondly, I recommend the trolley extend service to UoC. Many students and staff could use the trolley to get to the school from their residences in Hyde Park.
- 93 The walk through HP only takes about 20 minutes so the trolley would have to run frequently for it to be useful. Connecting the UC campus (57th Street -- I guess 55th) to the development on 53rd is crucial. Right now it takes longer to right the "shuttle" on campus that goes to 53rd than it would to find at parking spot around campus and drive over there.
- 94 the only problem would be the double parked cars and the cruising cars on 53rd that make driving it in general problematic. how to reduce this traffic? maybe make it a pedestrian and trolley only street?
- 95 I think it's an excellent idea. Consider using ads on trolley to defray costs. Maybe use transit stops already set up by CTA?
- 96 Completely unnecessary.
- 97 I'd prefer a bus, unless that's what you mean by trolley
- 98 Stop by the university
- 99 Frequency and wait time are very important--a wait longer than 15 minutes would keep me from taking this trolley. Currently I rarely frequent the businesses on 53rd St. because parking is difficult and the streets are so congested with car traffic. Instead, I drive to the northside to go out to eat/movies, which is a pity.
- 100 It would be wonderful if the location and route of the trolley were available for viewing on the Transloc applications.
- 101 I Think The Free Trolley Is A Wonderful Idea.
- 102 In addition to riding during the day, this would be especally great in the evening. Late at night its not the most fun walk from 57th (where I live) to 53rd. Getting a trolly at 55th would definetly increase my trips to 53rd
- 103 Stop at UChicago
- 104 It's a short walkable distance, at least for this relatively fit (ha!) twentysomething. Hyde Park needs more public transit but this is sort of a strange way of going about it.
- 105 This idea is great for 53rd street especially for all of the new businesses there now.
- 106 lift for wheelchair
- 107 The neighborhood is undergoing an undesirable change (influx of riff-raff). Measures would need to be taken to ensure that the Trolley is safe.
- 108 This sounds fantastic!
- 109 A free trolley would be extremely useful if it is a trolley-bus. If there are plans to put in an electric trolley that runs on tracks down the middle of the street, SCRAP THEM. THOSE THINGS ARE THE WORST. My hometown (Media, Pennsylvania) has one that runs down the middle of the main commercial street and it makes parking/driving on the street difficult and dangerous. Nearly everyone I know has a horror story of nearly or actually being side-swiped/trapped by the trolley. A trolley is unlikely to significantly decrease the number of people who drive down a street as busy as 53rd or lake park. Electric trolleys and cars cannot share the road unless the road is 3-4

- WIDE lanes across. If the trolley is an automobile/bus then ignore this and go for it.
- 110 A trolley is a silly idea. There is no way there would be enough money to run it frequently enough that it would save anybody time. And it wouldn't appear on Google Maps, so lots of people would never even know about it. This whole corridor is very walkable already, and the money would be much better invested in pedestrian improvements, like curb bulbs, better lighting, and plants. Most of your responses to this survey are going to be people who claim they want a trolley, and would wait 20 min for it. But that's BS. If you end up putting in a trolley, I'm convinced you would have to cancel it after a year or so because of low ridership.
- 111 The suggested route above is excellent, particularly connecting the stores in Kimbark Plaza to Harper and East Hyde Park.
- 112 This would be incredibly helpful. There is minimal transit between the University of Chicago and the 6 bus/Metra, and a 53rd St. trolley could fill that gap, as well as providing easier access from Woodlawn avenue to Harper Court.
- 113 Make sure it differs from the free uchicago east shuttle, which travels on 53rd and serves university students
- 114 I think my sons and I would really enjoy riding a free trolley through the middle of Hyde Park! We live on 49th and Cornell and could walk easily to 53rd and Lake Park to ride the trolley down 53rd Street to shop and eat!
- 115 What about parking? Half of the projected SSA money was to be used for parking--what's the new plan. Without parking--especially for more traffic & visitors to the neighborhood nothing(including a trolley is going to work.
- 116 Would be great for the college students
- 117 I would not like the trolley to be put in place because traffic is already hectic enough on 53rd. Adding the trolley only worsens the traffic and confusion.
- 118 Hyde Park is very pedestrian and cyclist oriented. Buses and shuttles that run down 53rd and 55th already do the job well because they reach destinations outside of this area. I understand that the aesthetic value of a trolley, but as a resident, the proposed pathway literally links two parts that aren't far away from each other. Therefore, it's simply a symbol of something useful rather than an actual useful way of getting around.
- 119 I walk throughout the neighborhood for exercise and to do errands. It would be great to catch a trolley one way to a destination a mile from my home and be able to walk back... or vice versa. I would use the trolley to shorten trips within the neighborhood and to go to locations where I now drive.
- 120 I believe a shuttle should run from 53rd lake front to 53rd ellis
- 121 I generally bike, so I don't feel the need, but something like this would be very nice when it is cold.
- 122 Implement a way to view estimated arrival times. Please stop using the term "free trolley." Nothing's free. Provide detail of the costs to the residential and business community. Limit stopping in areas that traffic moves slower than walking already.
- 123 I think the money would be better spent improving transportation to and from downtown.
- 124 53rd Street is not only used by Hyde Parkers but also residents of KENWOOD. A two block ride on Lake Park is useless. It should extend to 47th Street.
- 125 CTA connection is a must. Garfield Green Line to 53rd Metra would be the ideal route, in my opinion.
- 126 Hyde Park, especially 55th and 53rd are already too congested, especially now with the bike lanes, and 55th having been compressed down to 1 lane. We don't need more buses. And the businesses in the area are already strapped and don't need another tax.
- 127 We Seniors, especially those who do not have cars, feel this is vital so we can use the places in the neighborhood. It would increase business, allow us some freedom, improve street traffic so cut down on crime, etc.
- 128 This should be done.
- 129 If it's to relieve congestion then it sounds great. If the thought is to limit cars on 53rd then I'm not for it. Also the South Chicago Chamber / ssa operated a trolley for a couple of years-it would be worth speaking to them or alderman pope of the 10th Ward about their experiences and issues.
- 130 Great for me, my mother who uses a cane, school kids, UofC students, staff...would be easier to leave campus for lunch on 53rd, 55th streets, go to Robust Coffee on 63rd St.. Make easier to park fbsn trolley over to eateries for campus parents.
- 131 A trolley tracker would be a great idea to decrease waiting times. Similar to the CTA bus tracker, which would increase ridership.
- 132 It would be so great to cut down on auto traffic and air pollution.
- 133 This is a great idea! Please do this!
- 134 53rd Street is too congested. I have begun avoiding it in my car and fear it will only worsen as other housing construction is completed. If there were a convenient trolley I could access, I would visit the shops and restaurants more often.
- 135 The 53rd Street route should go west to Drexel, especially since many residents would like to commute using the Metra or #6 bus to downtown.

- The trolley would serve many families with children. Grocery shopping in this neighborhood should not require a car. Same is true with children activities, especially in the winter. Once again the west side of Hyde Park is ignored. This is especially frustrating since my real estate taxes (\$8000+) are equally as high as the east side of Hyde Park.
- 136 Because the 172 run to 53rd woodlawn and #171 goes down 55th to lake park can the trolley at least run from 53rd Ellis east to lakepark? There is a heavy demographic on 54th n 53rd ellis that has to walk to the business district
- 137 This would be extremely convenient during lunch hours for those of us who work on 53rd street. What a great way to connect several key business areas to help everyone run errands, eat lunch, dine out in the evenings. Would be particularly helpful if it could be tracked on a bus tracker or similar system.
- 138 I would also like to see a free trolley ride along 51st street from Lake Park to Woodlawn.
- 139 I've been using the university's 53rd street shuttle to get from my job at stony island and 57th to 53rd street to shop, but a trolley that stops at more than the 2 stops on that route would be great especially during the winter.
- 140 Have the trolley's run often and in both directions as opposed to only 30 minutes in one direction like the 53rd street bus shuttle. It should connect the UChicago campus with the entertainment areas of Hyde Park
- 141 I think it is a great idea.
- 142 The free trolley should have a classical appearance and reflect the history or the neighborhood. It could also feature information on community events like art exhibits, open markets and other creative outlets like local music.
- 143 I'd prefer it ran from Hyde Park Blvd. & 53rd to Woodlawn & 53rd., than from 55th & Lake Park. Also, I think the businesses East of the train tracks would benefit from the trolley. The businesses at Lake Park & 55th don't need a boost.
- 144 It could be a great complement to the existing CTA lines
- 145 I live at 54th and Dorchester. All of my shopping/spending is done in HP. It is too far to walk between 53rd/Kimbark Plaza and 55th/HPSHopping Mall, on the same shopping trip. The trolley should make a loop, to include UofC students and staff, using Woodlawn between 53rd and 55th. To exclude the UofC from trolley-use would be a lack of vision., and bad for all HP's businesses & services.
- 146 This would be incredible! This would be greatly beneficial to the Hyde Park community. Given that a lot of people go to the Hyde Park business district on the weekends, it would be great if the trolley could run more frequently then, as the 171,172 bus run less frequently during that time. This trolley would really provide a needed service that Hyde Parkers are lacking.
- 147 This is exactly what Hyde Park needs to connect residents and visitors to stores and public transportation. It would increase foot traffic even in the evenings and create vibrancy which could be a great deterrent to crime. It would also encourage visitors to explore the retail corridors in Hyde Park thus creating more profit for the businesses. This would be an amazing step forward for Hyde Park to come alive in the 21st century.
- 148 Pick up south of 55th!
- 149 It should extend to 47th street where retail options are also improving.
- 150 As a parent, I would love for the trolley to be kid-friendly. Offer possible space for baby strollers.
- 151 Where would the stops be? Would there be a place to sit? Shelter from rain?
- 152 I love the trolley, but it would need to compete with the UChicago shuttles that pick up at the university and run after 5pm daily. However, it would be fantastic to have public transit that runs west on 53rd as the shuttles only run east.
- 153 I think this would be a great development for Hyde Park residents and local businesses!
- 154 It might be good for old people but doesn't the cta do that? my biggest fear is that 53rd st is already clogged and does not need to get more narrow and impossible. the bike lanes have already boggled up movement flow. I can imagine in the winter people using some kind of 53rd st shuttle to get from the hotel to kimark but that also seems a waste. And it's better if people walk.
- 155 I would need a wheelchair lift.
- 156 definitely make it stroller friendly I think this is what is needed to make Hyde Park competitive with Cambridge -- MIT has a much nicer campus/neighborhood
- 157 I think most people would agree that extra free transportation is always a good thing, but I worry whether the increased prices in restaurants (as they may need to raise revenue to counter the taxes to fund the trolley) will outweigh the benefits. This could be a super useful connection between those living on Woodlawn and the Metra, but only if it runs during commuting hours.
- 158 It would also be great if it was connected to some type of app and was continuously in motion. As a staff member at the University of Chicago, I would greatly appreciate if the trolley that lopped throughout the locations above and ran during hours that our trolley

- could not take us to 53rd. I would be more likely to go to 53rd after work if I had free access to and from.
- 159 PLEASE BRING THE FREE TROLLEY
- 160 connect to the university of chicago
- 161 awesome idea! please do!
- 162 make sure that a route is accessible to the neighborhood in general. For example a route via s. ellis on the west and s. hyde park blvd on the east connected by 53rd and 55th sts. Try to encompass as many people as possible and make it convenient with predictable and timely schedules. coordinate with the university to augment their shuttle service because a lot of their routes overlap with mass transit etc (ex. CTA 171/172)
- 163 i would recommend using an old Chicago trolley. it would be a tourist draw by itself
- 164 Please do this - it would be such a good idea and would help so much with the parking congestion in this neighborhood.
- 165 Cap expenditures. If the funding runs out, it's done. No tax increases to keep it going.
- 166 Why not include The Hyde Park Art Center in the route?
- 167 It would allow me to do more of my grocery shopping (and other shopping) in Hyde Park because a trolley along 53rd St. would connect me to Hyde Park Produce and shops along the way. I don't have a car on certain days (husband uses it for work 3-4 days/wk) and so I tend to do groceries only when I have the car so I don't have to carry it all. But then I go out of the neighborhood because I can combine shopping with other stuff I want to do in other neighborhoods to save time. If there was a trolley, I could actually do my shopping on the days when I don't have the car and it would not only really open up my time, it would allow me to spend more of my money in Hyde Park. That is important to me.
- 168 I would use the trolley more in the winter. Right now in the summer, a 15 minute walk down 53rd isn't bad. But during the winter I would definitely want to take a trolley.
- 169 As someone who lives along 53rd Street, I would have concerns about 1) noise from the trolley/trolley passengers and 2) location of stops along 53rd Street that would increase traffic congestion and/or loitering of groups of people on the sidewalks.
- 170 While not in the ssa, 57th should be included
- 171 Sounds great! Will gladly use it, especially to do groceries.
- 172 I think it would be great since this is something people have asked about in the past. It would also cut down on having to find parking.
- 173 Would prefer 15 minute parking near businesses so could drop off or buy such as at Katsaros. First 15 minutes free. Free parking on Sun. Holiday free sat and sun.
- 174 It'd be nice to have them run more often during peak hours and the weekends, especially the weekends since the CTA runs like every hour.
- 175 This service would be very useful for students living in University Chicago off campus dorms (Broadview, Stony Island) as well as students living in apartments around 55th street. If implemented, this service would be used extensively by this demographic particularly at night and during cold weather.
- 176 I live at 54th and Harper. I enjoy walking to all the shops and restaurants along 53rd and 55th Streets, and I'm lucky to be centrally located such that the entire business district is within easy walking distance. I would think this trolley would gain more usage if it went farther than just the business districts and visited other neighborhood attractions. I would definitely consider using it if it went all the way to the lakefront, or MSI/Jackson Park. Think of people coming in to Hyde Park from elsewhere. It's not easy to find parking near the biggest attractions, but the trolley could help alleviate that problem if it served more locations all over the neighborhood. Consider linking the trolley route to the new "museum campus south" that's being developed. Garfield Green Line, DuSable, east on 57th Street through Hyde Park, south on Dorchester, east to the free parking lot at 61st, then north through Jackson Park to MSI, then north to 55th, west to Lake Park, north to 53rd Street, then maybe back to the Green Line. That's a shuttle I would ride for errands, entertainment, and transportation. Think bigger than just 53rd Street! Knit the entire neighborhood together.
- 177 Q. 6. Wait time could be lessened if the trolley ran on a regular schedule so passengers would know when to get to the bus stop.
- 178 TO go to the campus and medical center without having to use the car would be wonderful
- 179 It would get me out using the cta
- 180 I live near the corner of Dorchester and 54th St so walking to most destinations along 53rd and Lake Park is probably easier for me. But for destinations along 55th, a trolley from Dorchester/53rd to 55th/Hyde Park Blvd would be wonderful. If I lived a bit farther from 53rd, or near the Point, I'd probably use the trolley more than once daily.
- 181 I always am sad about the lack of a CTA bus going down 53rd - this trolley would be great!
- 182 The 55th street trolley service should be extended east to Shore drive to provide access to Promontory Point / lakefront

183	A simple "trolley tracker" app would be helpful, especially on bad weather days!		
184	I recommend that the SSA #61 publicly announce a limited trial shuttle service with limited daily schedule of not more than 3 hours which would be published throughout Hyde Park along with a set ridership quota. If a set ridership has not been met and maintained during the initial trial period, then the service should be eliminated due to insufficient usage and the funds spent on other business district improvements.		
185	This is a great idea! I would use it often!		
186	I would be willing to wait longer for a trolley if I knew exactly when the next one would arrive. Some electronic solution to that problem would be good.		
187	best if the trolley ran between all the arts institutions too for big circle	197	Great idea
188	Great Idea would reduce the traffic and parking congestion, and encourage more Hyde Park shopping.	198	Suggestion - Yrs ago the CTA had and enforced rules about strollers. They had to be broken down before you got on but now ppl are on the bus blocking the with massive strollers. Please make ppl break them down before they get on. A bike rack on the front would also be nice.
189	This is a terrible idea. 53rd is already jammed with cars and does not have room for bus or trolley. Besides, the SSA does not have sufficient funds to pay for a trolley, even on a very limited basis.	199	Great idea!
190	Sounds fantastic, and it would benefit so many in the community!	200	Great idea especially during cold weather!
191	I work in the Harper Court building and think a trolley would really help connect 53rd to the rest of HP -- and would be another step in the right direction towards a thriving business district!	201	I think it would be FANTASTIC!!!! It would really make life a lot easier for me.
192	This area needs more public transit - both within the SSA as well as connecting this area to downtown.	202	I do not have a car and rely on public transportation for everything that I have to do.
193	Include an app to track the location of stops and arrival times of the trolley. Encourage ridership and buy-in from business owners by offering a small discount to patrons that rode the trolley (i.e. one day a month offer a 5% discount at a featured business to patrons that rode the trolley. To confirm the trolley ride, post a discount code in the trolley or incorporate social media somehow.)	203	Connection to UChicago campus.
194	My willingness to wait would depend on the maximum length of the trip. I live at 55th and S. Hyde Park. If the trolley picks me up on 55th and takes me all the way as far as Hyde Park Produce, I would gladly wait up to 15 minutes. If the trolley only goes down or near the 53rd Street businesses, now anchored by the Harper Court development, I would still use it in that area (since I work there) but would have much less patience for waiting.	204	I think this is a bad idea. Trolleys are too slow. Also the area covered is too slow. The people who need help walking (seniors and disabled) are not well served because this service doesn't not go into the residential areas where they live. Take a cue from the routes the U of C has, they would help people.
195	Could it run to campus, as well?	205	Sounds like a great idea!
196	Continued advocacy for better access to downtown is far more important to me than this trolley, even though the trolley does have a critical use. I would stay after my workday in Hyde Park ends and shop -- go to Hyde Park Produce, Ace Hardware, perhaps	206	Run later on weekends and Holidays.
		207	rather than offering a free trolley it would be better to improve on existing transportation infrastructure and services. Hyde Park needs vastly improved bicycling infrastructure. IN particular it needs more and safer bicycle lanes and bike parking. Hyde Park also needs an elevated train. It's time to extend the green line east like it used to be. Whoever claimed to be doing a "service" to the community by removing it is a liar and a hypocrite.
		208	I like the idea of the trolley at night. I've heard retirees grumble about being afraid to walk around at night and uncomfortable driving at night.
		209	I would walk or ride my bike.
		210	This makes sense to me. The University of Chicago currently has a 53rd Street circulator that runs at the top and bottom of the hour from 53/Lake Park. A trolley might help flesh out that service for University workers like me and further encourage public transit use.
		211	n/a
		212	having a trolley would encourage me to get groceries at Treasure Island, rather than get groceries at Trader Joe's in South Loop. Right now, I get groceries in the

South Loop during other errands because it is hard to carry them on foot.

213 I'd be very concerned about the additional congestion caused by trolleys in Hyde Park. There are already University of Chicago shuttle buses that move slowly and block traffic, and they drive in the middle of the street (overhanging the yellow dividing line). Adding trolleys to the mix seems unnecessary and counter-productive. Especially along 53rd street, which is already a traffic nightmare.

214 Great idea!!

215 The location of my residence, the Midway, affords no access to the trolley.

216 I worry that a trolley will in fact make traffic congestion on 53rd street worse by making frequent stops and blocking traffic. Also, I would be opposed to a trolley if it meant reducing the number of parking spaces on 53rd street.

217 Fabulous!!!

218 Needs to connect to campus, or very near (55th and Woodlawn?)

219 I have changed my dinner plans because I couldn't find a parking spot on or near 53rd. A trolley would give me the freedom to not worry about a space or a ticket. Also, I would stay out later at restaurants and bars.

220 I am delighted with the idea. I am a senior citizen and if I decided to or had to give up my car, the planned trolley would be a life saver. Right now it would be an additional convenience.

221 does it have tracks

222 This would be great for many reasons. How CHARMING! Please do it!

223 This should somehow link to the UChicago campus, as well.

224 I think a trolley is a foolish idea. It would add to congestion. Keep attracting new stores and restaurants, provide limited but reasonable parking, and encourage pedestrians and bikers.

225 I leave towards the east of the area. When I want to go to the shopping area on the west end of 53rd in particular, that is a long walk. I usually take my bicycle instead. If a trolley ride was similar to the time of dealing with and riding my bicycle, it would be appealing for things like going to Hyde Park Produce. Also, when the weather would be unpleasant for bike riding, a trolley might be an interesting option. I don't need a free trolley, even a for pay CTA route could help. 55th and 59th have bus routes, but nothing goes down 53rd. As the area has gotten heavier foot traffic, the stop sign intersections are becoming more difficult for drivers and pedestrians. Conversion to an electronic signal might be useful at more intersections.

226 that the trolleys should run every 10 minutes, some would be accessible to wheelchairs and walkers

227 I do not know who conducted the ridiculous survey showing many free parking spaces in Hyde Park. As a 25 year resident of HP, I can tell you IT JUST IS NOT ACCURATE!!! I have difficulty walking and so drive everywhere. It is rare to find a free space either on 53rd St or 57 St shopping areas during the day. And anyone who parks on the street at night will tell you it can be impossible to find a space

Comments from

"Free Trolley Could Roll Down 53rd Street If Hyde Parkers Want It"

By Sam Cholke on August 5, 2014, DNAInfo.com

Excellent idea. A free trolley could really compliment all the new retail on 53rd, encouraging more people to explore the neighborhood without bringing their cars.

So long as it can be used to increase congestion for autos, it's a good idea, right?

I say Yes, to the Trolley. ... I work in Hyde Pk. & most of My Clients live in H.P. Some are elderly & could use a little ride others complain about Parking! This would be a good looking & good thing!

If it doesn't connect to the U of C campus, it won't work. Then people who work or go to school could get to the shopping & restaurants on 53rd, without driving over there, as there's truly rotten CTA service in Hyde Park.

Hmmm. Wouldn't it be better to just pedestrianize the street and allow folks on bicycles to ride safely? I'm not completely opposed to a trolley-I just want a lot less cars on the retail (and busy) end of E 53rd.

Adding a trolley would solve part of that problem. People can leave their cars at home and the trolley's would transport several patrons that ordinarily would drive around taking up road space.

This would be amazing! I always thought Hyde park and many other neighborhoods would benefit from a free trolley. Although...we all know, nothing is free.